



Shruti Narang

Engineers Enclave Phase 1 Ganpati Apartment Gms Road Dehradun (248001)
shrutinarang187@gmail.com | 9897302098

Self-motivated individual eager to learn new skills and knowledge to advance in my career.

Professional Experience

Ison Experience

Customer Care Executive

- A company that specializes in providing outsourcing services such as customer care, sales, and digital marketing, among others. Ison BPO operates globally and has been known for its innovative approach in delivering customer service solutions to various industries, including telecommunications, retail, and finance.
- Customer care support
- work environment
- Career growth

Sv Infotech Software Solutions

Digital Marketing

- Digital marketing is the practice of promoting products, services, or brands using various digital channels and technologies. It encompasses a broad range of tactics aimed at reaching and engaging customers through online platforms, leveraging tools such as social media, email, content, and more.
- .content creation
- Social media management
- communication
- Creativity

Education

Ims Union University

08/20 - 05/23

Bachelor Of Business Administration - 70%

- A bba degree with specialization human resources and marketing

Holy child school

12 th Class - 80%

- Commerce

Key Skills

- good communication
- Good listener
- Teamwork
- Leadership
- Time management
- Customer service skills

Interests

- Travel
- Music
- Sports
- Skin and makeup