

## Devbahadur G. Soni



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### Objective

To be associated with a progressive organization that provides an opportunity to apply my knowledge and skills in order to keep abreast with latest trends and technologies.

### Education Qualification

- 1 . SSC FROM GSEB 2013, 64%
- 2 DIPLOMA COMPUTER HARDWARE & NETWORKING FROM (JANJYOTI COMPUTER SAKSHARTA MISSION 2014), 69%
- 3 HSC FROM GSEB 2015, 52%

### Employment Account

**Company Name : You Broadband . (15 December 2013 - 12<sup>th</sup> July 2014**  
**Designation : Customer Technical Support**

#### Responsibilities :

- Currently working as a Technical Support Engineer.
- Responsible for Process Standardization across You Broadband  
Productivity and Response Time for all the Processes across You Broadband  
Responsible for Implementation of Performance Measurement System across You Broadband.
- Responsible for Implementation of Process Maturity Model (PMM) across you Broadband.  
Responsible to drive Continuous Improvement culture at You Broadband.

#### Key Competencies :

A person with specialized technical knowledge and skills needed to support computers and related equipment. Duties include advising on, installing, maintaining, and repairing computers, peripherals, operating systems, and applications software. Also includes providing assistance and training to computer users.

**Company Name : Care Group India (5\_Jan\_2015 To 01\_May\_2019)**  
**Designation : Network Engineer**

#### Responsibilities :

- Currently working with Computer Network Engineer Post Care Group India company 05\_Jan\_2015 To 01\_May\_2019 IT & EDP dept basic hardware & networking Engineer post. troubleshooting. And CCTV surveillance working. O.S. Installation Installing Driver Laptop Troubleshooting Application Installation and Troubleshooting of Hardware Devices Network Configuration Any Software Installation.  
Network Cable Crimping Setting up a Network Connection Maintenance user problem & repairing of all accessories like computer, printer, scanner, network components, and wireless device.

Responsible Hydrophobic Intraocular Lens,  
Idiff Plus, Tridiff, Ultima, Sqrycf, Ocuflex Etc, Lens  
Acridiff, acriol lens.  
Injector and lens export order making GS1 label Bar code.

**Computer skill :**

- PC Assembling and Disassembling PC Maintenance And Troubleshooting Installing Printer And Scanner, Backup and Re Practical experience with computer assemble and disassemble Experience with computer maintenance
- Experience and understanding of motherboards and circuit boards Experience with processors and chips Experience with general electric Complete understanding of computer hardware
- Complete technical understanding and use of software Knowledge of printer and cartridge refilling Knowledge of digital and analog embedded computer hardware Experience with applications and programming Experience installing software and applications to a personal standard
- Troubleshooting of personal computers and online support to customers with Hardware or software.

**Technical skills to explain network administration related abilities**

- Expertise hands in troubleshooting of Computer hardware related problems such like UPS, SMPS, Printer and Drivers. Managing and Maintaining the Servers, PC's, Routers and Switches. Configuring, Managing and Maintaining Networking Equipment
- Network processing, centralized and distributive network connecting Installing, configuring and administering network technologies.
- Installed and configured workstations for IP/IPX Installed and configured DHCP Client/Server Configuring and troubleshooting Microsoft Outlook and Outlook express.
- Windows 9X, Windows 2000, Windows ME, Windows XP, Windows Vista, Linux

Company Name : Sterling Addlife India PVT LTD (Baroda)  
Designation : IT Executive

- **Monitoring network engineering performance and ensure system availability and reliability**
- **Configuring and installing various network devices and services (e.g., routers, switches, firewalls, load balance,**
- **Performing network maintenance and system upgrades including service packs, patches, hot fixes and security configurations**
- **Provide Level-2/3 support and troubleshooting to resolve issues**
- **Work within established configuration and change management policies to ensure awareness, approval and success of changes made to the network infrastructure**
- **Liaise with vendors and other IT personnel for problem resolution**
- **Maintain To Anti-virus & Wifi, Firewall, server. Troubleshoots network problems, IP address auditing.**
- Updates data servers and network equipment, Builds net configurations and connections.
- Maintaining and administering computer networks and related computing environments including systems software, applications software, hardware, and configurations.
- Troubleshooting, diagnosing and resolving hardware, software, and other network and system problems.
- Protecting data, software, and hardware by coordinating, planning and implementing network security measures.
- Maintaining, configuring, and monitoring virus protection software and email applications.
- Designing, configuring and testing networking software, computer hardware, and operating system software.

## Knowledge Preview

- Knowledge of MS Excel and MS Word Office
- Knowledge of Framework,ERP Operating And Given Writes Other user Bar code generate from Program.
- Troubleshooting desktops, laptops and server
- Troubleshooting skills in problems with complex software and hardware
- Experience Installing and configuring peripheral parts, components and drivers Complete understanding of all phases of SMPS and UPS
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## Extra-Curricular Activities

- APOLLO EDUCATION FOUNDATION ( UMMID GOV APPROVAL )Gujarat in 2014
- NATIONAL DIGITAL LITERACY MISSION Gujarat in 2016
- 1 YEAR MARKETING FIELD WORK AS PRESETING PRODUCT SKILL IN ELITE ENTERPRISE COMPANY GUJARAT IN 2010

## Training Programs

Online Pc Hardware training  
Need to enter the field of computer hardware repair and maintenance  
Identify the source of hardware problem  
Online access location PC and used program

## Programming Details

- ☐ **Database Technologies** : MS Access NAV
- Programming Skills** : SQL ERP,

## Personal Details

**Name** : Devbahadur G Soni

**DOB** : 15<sup>th</sup> March 1992

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