

RESUME

Sanghani Gautam.

Vrundavan Villa-3, House No.32

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Well-developed skills with 14 year's experience in Systems, LAN, routers, printers, servers, switches, cctv, storage, WiFi Aps, installation, maintenance and troubleshooting, including configuration and troubleshooting of internal and external components with hardware and software compatible issues from basic to advance.

:EDUCATION:

- ✓ S.S.C Passed with 69% of marks from GSEB(March-2005)
- ✓ H.S.C Passed with 53% of marks from GHSEB(March-2007)
- ✓ Graduation (B.com) complete with second class (March-2011)
- ✓ JCHNP (Jetking certified hardware and networking Professional)
Jetking Rajkot center B Grade (May-2009)

:Technical Skills:

Passive Skill

- ✓ Knowledge of various types of passive component like IO, Patch panel,
- ✓ Fiber LIU, fiber patch cords, junction boxes, Racks etc...
- ✓ RJ45 Crimping, IO-Patch panel Punching, rack dressing etc...
- ✓ CommScope certified knowledge of cat 6- fiber cable laying, rack dressing etc...

:Systems Skill:

- ✓ Assembling of new PCs and Configuration & installation of hardware peripherals.
- ✓ Installation And Troubleshooting of OS Windows XP,7,8,10,11, ubuntu, and Other Software's.
- ✓ Hardware Problem identify or replacement and troubleshooting of Laptops, AIO, printers etc...

:Server Applications:

- ✓ Installation of Windows Os Like Server 2008, 2012, 2016,2019 Centos, Etc.
- ✓ Windows Administration Knowledge.
- ✓ Server mounting, configuration of Dell, HPE, Lenovo like RAID, ILO, idrac Etc.
- ✓ Configuration and managing of Active directory domain

:Networks Skill:

- ✓ Configuring IP Addressing & sub netting.
- ✓ Configuring & installation of Routers and Switches.
- ✓ Configuring & installation Network printer.
- ✓ Other problem troubleshooting like printer, laptop, Lan, and Related etc. problem.
- ✓ Installation VMware esxi and configuration of vm.
- ✓ Installation and configuration of Wi-Fi Access point devices like HP, Aruba, Ubiquiti, TP Link.
- ✓ Basic knowledge Storage like, HP, QNAP, NAS.
- ✓ Mounting servers, switches, rack dressing
- ✓ Knowledge of cctv cameras, nvr, dvr, pcnvr, ip camera etc...

:EXPERIENCE:

Omnitech Engineering Pvt. Ltd

May-2024

Sr. IT Executive

Continued working this place

I started new journey with excitement, here I responsible for all inter IT infra of 300 systems-laptops, printes and cctv. Also manage server, firewall, Telephones, and other equipments.

Ishan Infotech Ltd

February-2017

Sr.Executive L2 Support

April -2024

This is new beginning of my professional life. Here I hire for manage internal and customers IT infra and systems installation, calls and troubleshooting in Saurashtra and Kutch region.

Timely I improve my knowledge on server, switches, router, cctv configuration etc. and Take profession hike L1 support executive to L2 support Executive Feb-2018. I responsible with new designation for guide other technicians in various offices on his query.

Also, I manage internal and customers physical server installation and maintenance. New deployment of IT infra like Servers, Wi-Fi, CCTV, Lan etc...

I improve my knowledge on IT infra or virtualizations and Take hike L2 support executive To Sr. Executive L2 support in May-2022. In new job role I manage VMware, Hyper V installations, Wi-fi controllers, Epebx, switches, servers, pcnvr, Firewall in my internal and customers infra.

Now able to Deploy a new IT project from begging to live work environment customers location. Also, mange Vendor communications beet win my HOD and customers. And short out query like drawing, cable laying, man power, material, vendors, technical query etc... Take responsibility to completed projects on timeline as planned.

Perfect information technology

February-2015

Sr. Technical support executive

February-2017

Here my responsibility for all systems related tasks like installation, troubleshooting and delivery of information technology related products. Also guide or help to other technicians in it challenges or query.

Also, I mange purchases, sales, and billing of company.

Surbhi Systems.

March-2013

Sr. Technical support executive

February-2015

I Joined Again in Surbhi systems with Improved knowledge and designation. In this time I responsible for systems, routers, Lan switches, printers, Lan connectivity related activity like installation, configuration, troubleshooting etc. identifying and repairing hardware issues in laptops, ups, hardware parts replacements like ram, Hdd , body , hinges, lcd etc..

Anyway It Solutions

January-2012

Technical Support Executive

March-2013

I started new Journey at Anyway it Solution as a Technical support executive. Here I manage Service center of anyway it solutions. I responsible for all technical query resolution

of all sale component by anyway it in various locations like laptops, Desktops, printers, led etc.

Service center roll, I communicate between customer and company and doing needful for resolution of problem, Register complains in HP, Dell, LG, Samsung and other brands, also mail communications.

Surbhi Systems.

January-2009

Desktop support executive

December-2011

I started My Journey as Desktop support engineer at Surbhi systems Rajkot. I manage Customer calls of Computer systems, here I assembling desktop pcs, laptops, printers and installation of Windows OS, software and other requirements. Also, I manage Delivery of material at customers location.

:STRENGTHS:

Hard working and Quick Learning, Communication skills, Fast learner

:PERSONAL PROFILE:

Father's Name	: Virjeebhai Sanghani
Date of Birth	: 06-11-1989
Gender	: Hindu
Marital Status	: Married
Children	: Two (Daughter- Age 6 Year, Sun Age-3 Year)
Nationality	: Indian
Languages Known	: Gujarati, Hindi, and English
Contact no.	: 9724051015