

Hospital Performance Indicators for Last Six Months

Sr. No.		Indicators	Results
1		Incidence of Medication errors	0.02%
2		Percentage of in-patients developing adverse drug reaction(s).	0%
3		Percentage of Blood transfusion reactions	1.50%
4		Hospital acquired infection rate (CLABSI, VAP, CAUTI & SSI)	0.02%
5		Compliance to hand hygiene practices	92%
6		Nurse-patient ratio for wards	01:02
7		Nurse-patient ratio for ICUs	01:01
8		Incidence of Patient falls	0%
9		Bed Occupancy Rate	59.00%
10		Average length of stay	2.3 days
11		In patient satisfaction index	85%
12		Employee satisfaction index	89%